

# Quality Assurance, ISB launch CoE in Bangalore

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In an effort to address the areas of workforce strategy and talent-based innovation, Quality Assurance Institute (New Delhi), a process improvement firm for operational excellence, on Monday announced the launch of 'Centre of Excellence for Global Workforce Strategy and Development', in association with Hyderabad-based Indian School of Business (ISB), in Bangalore.

The Center of Excellence will be set up in collaboration with Bill Curtis, co-author of People Capability Model (CMM) and Business Process Maturity Model. The centre has entered into a strategic partnership in the area of research, innovation and publications with the Indian School of Business' (Hyderabad) Centre for IT and the Networked Economy (CITNE).

Navyug Mohnot, CEO, QAI India, said: "This initiative will contribute to the organisation's ability to create an agile and innova-

tive workforce. Given the structure and the dynamics that are shaping organisations, the issues that the centre will address become not just relevant, but critical for success and long term well being of organisations."

Commenting on the launch, Bill Curtis noted: The centre of excellence gives us an ability to organise the talent required to support the global roll out of People CMM. Over the next year, we will bring new products and services to support organisations in using the People CMM to improve their workforce strategy and practices. In addition, we will undertake research in critical areas to advance our knowledge and practices for improving workforce capability."

The centre will also undertake research, publication and product and IP creation. In a further joint initiative, CITNE at ISB will introduce a graduate (PhD) student residency programme designed to provide researchers the opportunity to pursue rigorous applied research that benefits the ICT industry.



Architect and Co-author, People Capability Maturity Model, Dr Bill Curtis flanked by CEO, QAI India, Navyug Mohnot (left) and Executive Director, CITNE, Prof. Ravi Bapna at a press conference in Bangalore on Monday BS Photo